

FLOODING PREVENTION

Significant rainfall can lead to extensive flooding, impacting municipal infrastructure, private residences, and public properties. Niagara-on-the-Lake residents may experience unexpected surges in water levels during heavy rainfall due to several factors, including blocked waterways, dry ground, changes to the natural drainage pathways, overflowing storm drains, etc.



PRE-RAINFALL PREPARATIONS



DURING EXTREME RAINFALL



POST-STORM ACTIONS

TOWN STAFF'S ACTION

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| <ul style="list-style-type: none"> 1 Clear catch basins, inlets, and culverts. 2 Inspect storm ponds. 3 Conduct ditching operations to ensure effective water flow. | <ul style="list-style-type: none"> 1 Check and clear problem areas. 2 Erect signage and close roads as necessary for public safety. 3 Monitor and assess areas while waiting for water levels to recede. | <ul style="list-style-type: none"> 1 Repair roads and eroded shoulders, remove debris from ditches, catch basins and culverts as needed. 2 Communicate with residents who have submitted service requests related to flooding. |
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HERE IS HOW YOU CAN HELP

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| <ul style="list-style-type: none"> 1 Regularly clear debris from catch basins, gutters, and downspouts. 2 Ensure that sump pumps are functioning correctly. 3 Have an emergency plan in place. | <ul style="list-style-type: none"> 1 Ensure water is flowing away from your property. 2 Drive safely and avoid flooded areas. 3 Keep an eye on weather updates and advisories. | <ul style="list-style-type: none"> 1 Clear debris to restore water flow. 2 Submit a service request to the Town to report issues or concerns regarding flooding and property drainage. |
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SUBMIT A SERVICE REQUEST

The Town encourages residents who experience flooding-related issues to submit an online service request on the Town's website at www.notl.com/request-service-or-file-issue. By reporting these issues, residents can help the Town identify problem areas and take appropriate action to address them.

 905-468-3266

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